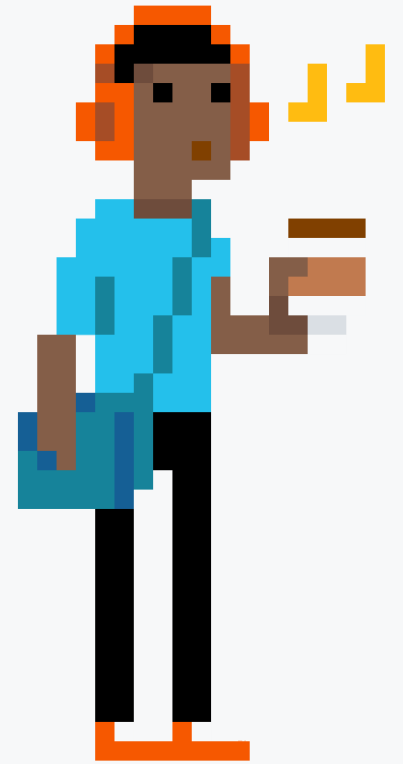


# Whilst you wait...

Why not let us know what topics you'd like us to cover next?

Take the short survey at:

[squaredup.com/topics](https://squaredup.com/topics)

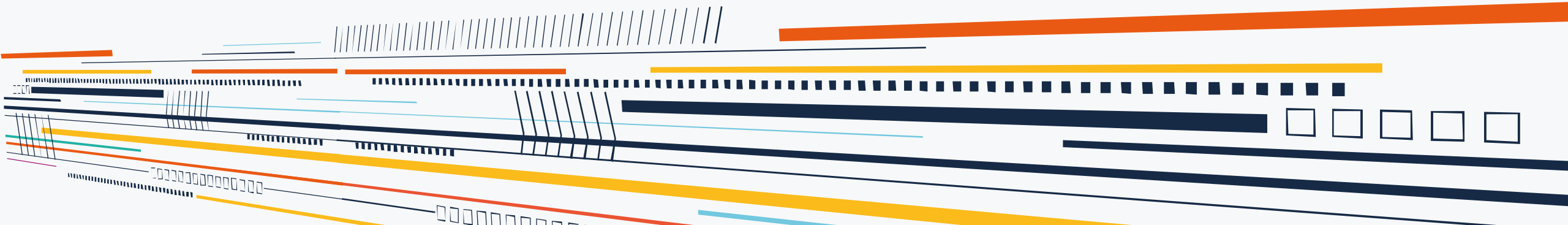




SquaredUp

Coffee Break Webinar Series

Enabling HTML email notifications



# Introducing the Coffee Break Series

A technical education series, designed to help you to do more with Squared Up, faster!

Short 15-20 minute sessions

Focussed on technical content, covering;

Specific features	Integrating external data sources
Best practices	SCOM tips-and-tricks
Hidden gems	and lots more...

Including guest speakers (thanks Jasper!)

Let us know if you'd like to contribute...



# Coffee Break: Resources

Let us know what you'd like us to cover:

[squaredup.com/topics](https://squaredup.com/topics)

See what's coming up next:

[squaredup.com/coffee-break-series](https://squaredup.com/coffee-break-series)

Recordings and slides published via

[squaredup.com/blog](https://squaredup.com/blog)

YouTube playlist for series

<https://www.youtube.com/playlist?list=PLJNXoiGgmTEu3yZRGpPNWQbG9WMyihZFs>

Follow up email, inc. resources,  
sent out after each webinar



# Topic

## Improving SCOM notifications by enabling HTML emails

### Discussion points:

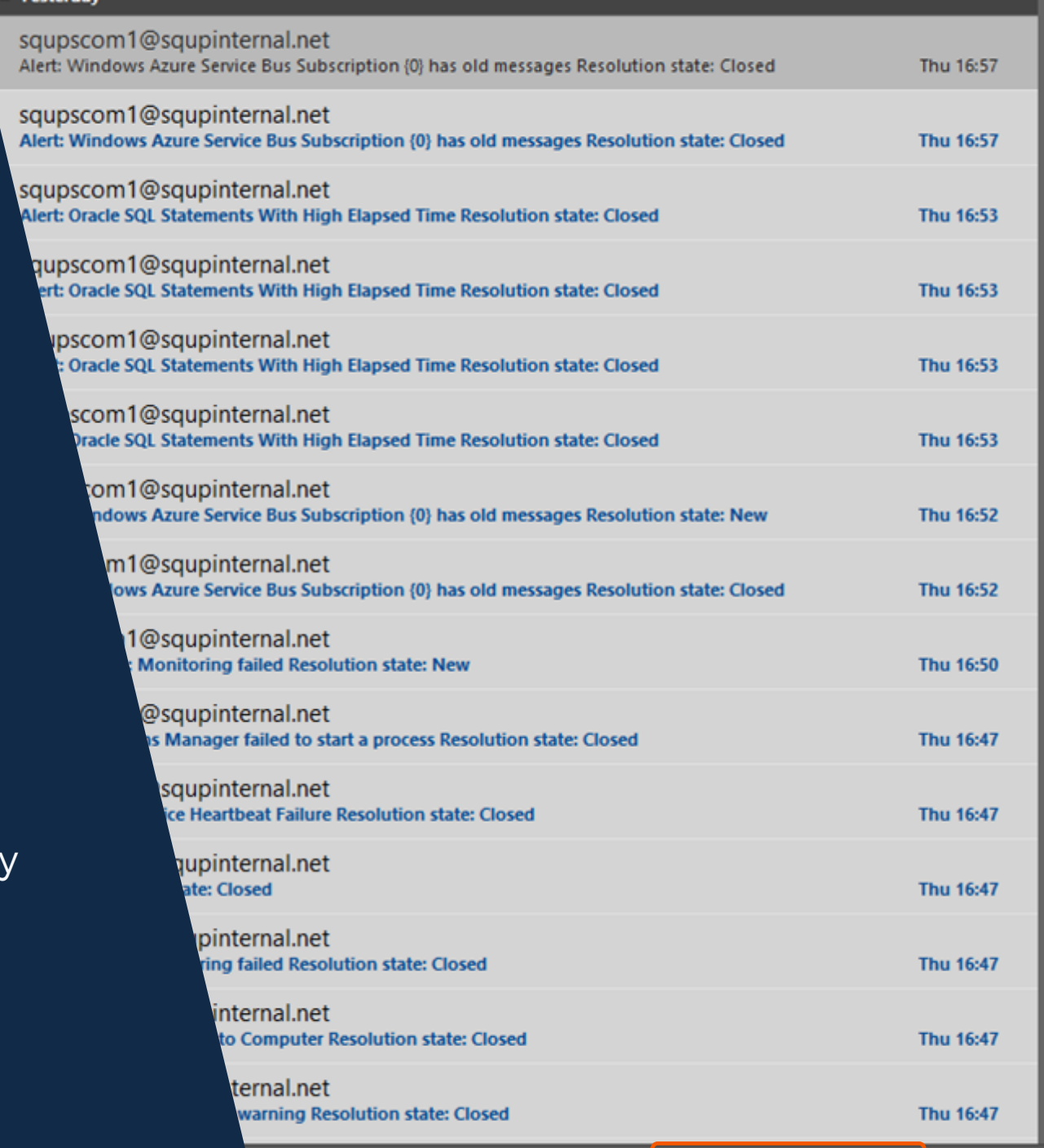
- SCOM Notifications
- Enabling HTML emails
- Improving on the default template
  - Providing more alert detail
  - Links to web consoles
  - Importance settings



# SCOM Notifications

Email notifications are how many users primarily work with SCOM

- Ugly plain text by default
- Missing context that would help in responding to the alert
- Don't encourage immediate activity
- Can be difficult to distinguish what's actually important



# Enabling HTML Emails

Notification Channels have a setting that controls email format

- You can set this via PowerShell using the SDK (existing channels)
- You can run our helpful community script (creates or clones channels)

<https://github.com/squaredup/Scripts>

```
download_installer"
log "====> This node is using channel #[node["squared_up_channel"]]
log "====> This node is using the package #[node["squared_up_package"]]
directory "c:/squared_up_temp" do
  action :create
end

Chef::Recipe.send(:include, Windows::Helper)
are_is_a_build_installed = is_package_installed?("#{node["squared_up_channel"]}/_block "check-current-build-time" do
  block do
    node.run_state["install_new_build"] = true
    node.run_state["ftp_file_time"] = File.time("c:/squared_up_build_time")
  end
end

Chef::Log.info("Last modification time: #{node.run_state["install_new_build"]}")
node.attribute?('squared_up_build_last_mod_time')
if node.normal['squared_up_build_last_mod_time']
  node.run_state["install_new_build"] = true
else
  node.run_state["install_new_build"] = false
end

Installing new build" + "#{node["squared_up_channel"]}/_block "check-current-build-time" do
  block do
    node.run_state["install_new_build"] = true
    node.run_state["ftp_file_time"] = File.time("c:/squared_up_build_time")
  end
end
```

# Recap

Let us know what topics you'd like us to cover:

[squaredup.com/topics](https://squaredup.com/topics)

Recordings and slides published via

[squaredup.com/blog](https://squaredup.com/blog)

and sent out via email





# Coming up next...

Custom Labelling

Introduction to Perspectives

Service Manager Integration, Part 1

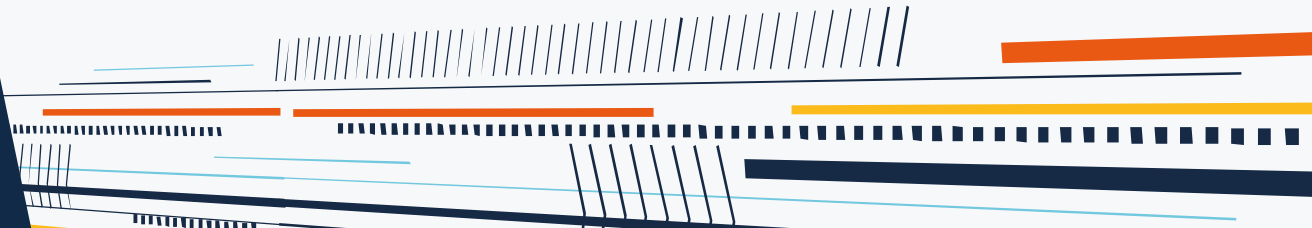
Service Manager Integration, Part 2

Visio Tile (tips-and-tricks)

And then lots, lots more...



# Q&A





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