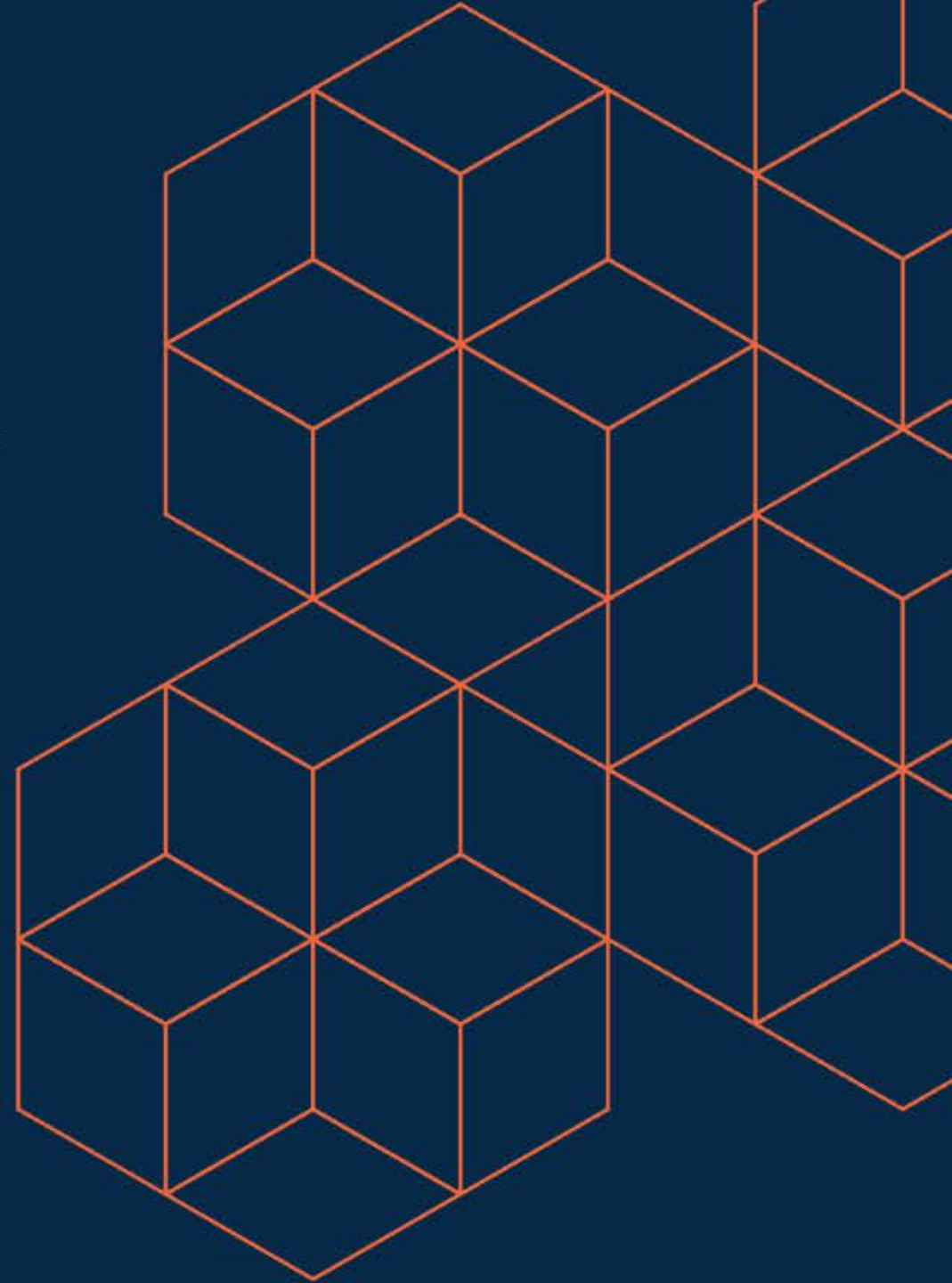# SquaredUp | Case Study

Sandefjord Kommune

Discover how Sandefjord Kommune consolidated their IT monitoring data using Squared Up & SCOM, providing users with a single-pane-of-glass for their IT Operations data.

SquaredUp

100%

Reduction in Downtime

<3 months

To realise ROI

(Return on Investment)

"I brought Squared Up into my previous organisation to great effect and so, as soon as I started my new role at Sandefjord Kommune, it was one of the first tools I introduced."

Sondre Andersen, IT Manager, Sandefjord Kommune.

Sandefjord Kommune

Sandefjord Kommune is a municipality in Norway, known for its rich Viking history.

Location: Sandefjord, Norway

Established: 1968

Vertical: Local Government

License: EAM 20

IT Environment

Servers:	450
Windows:	440
Linux:	10
Applications:	200
IT staff:	30
Key monitoring tools:	Squared Up SCOM 2016
Technology stack includes:	VMware Citrix
Squared Up advanced features:	Visio Diagrams Data on Demand iFrame
External data integrations:	Pureservice (ITSM)

"One of the great things about Squared Up is they have a commercial model which works just as well for a smaller organisation like us as it does for their huge enterprise clients."
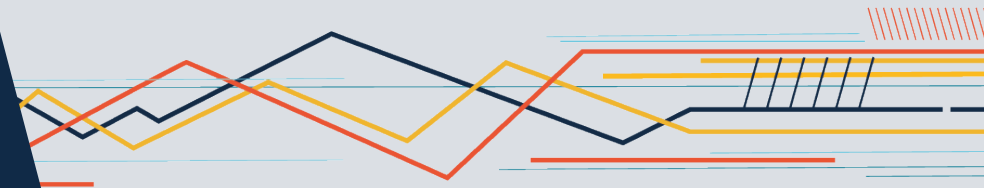
Sondre Andersen, IT Manager, Sandefjord Kommune.

The Challenge

Sandefjord Kommune struggled to get their users engaged with SCOM – unable to translate its sea of data into meaningful insights for their IT team.

Into this picture stepped a new IT Manager, Sondre Andersen, who knew from previous experience that Squared Up would allow them to;

- Gain valuable insights from performance data in their SCOM Data Warehouse.

- Surface application availability to the business.

- Provide users with a consolidated view of IT Operations through a single-pane-of-glass.

"I wanted to deliver better visibility of our infrastructure monitoring data and surface application availability status to the wider business.

Squared Up enables me to do all this and is so simple to use; it took me literally 5 minutes to create my first dashboard."

Sondre Andersen, IT Manager, Sandefjord Kommune.

It all started with a tweet...

Before he got hands on with Squared Up, Sondre Andersen turned to the internet to look for recommendations.

Within minutes, our customers were singing our praises on Twitter.

5 minutes later and Sondre had already built his first custom dashboard.

"Tried it now...used 5 x min and created this"

The Results

- Providing users with a **single-pane-of-glass** IT Operations data, from end-user availability through to infrastructure health.

- **Mapping application topologies**, including live health and performance data, using Visual Application Discovery & Analysis (VADA).

- **Increasing engagement with SCOM** by displaying IT monitoring data in a relevant, digestible form.

"Squared Up is now a part of our everyday work and is popular across our IT organization. We even display the dashboards on the fridge in the office! "

Sondre Andersen, IT Manager, Sandefjord Kommune.

Loved by leading enterprises worldwide

Since 2011 we've helped hundreds of enterprises around the world to transform their IT Operations.

Isn't it time **you** did the same...?

Additional Resources

Squared Up on a fridge!

Sandefjord Kommune found a unique way to keep their users engaged with SCOM – by displaying Squared Up dashboards on a fridge! Grabbing lunch has never been so productive.

Watch here

Squared Up: Transform Your IT Operations

Download here